

ELD Malfunction Manual

Please keep this Manual in your vehicle at all times!

Required to be kept in the vehicle and available to present during inspections per FMCSA 49 CFR § 395.22(h).



VITALITY ELD INC is approved and registered by the FMCSA

VITALITY ELD INC can be found by visiting the FMCSA ELD List at <https://eld.fmcsa.dot.gov/List>. Enter keywords VITALITY ELD INC



How does the driver know if the ELD is malfunctioning?

1. While trying to connect ELD getting error message or the ELD is not listed in the Available ELD Devices.
2. If ELD device is flashing red light.
3. If the App doesn't detect the vehicle driving while ELD is connected.
4. If the App alerts about the Compliance Malfunction.

DOT Instruction Sheet

Possible Solutions

1. Delete all other ELD apps from the phone or tablet.
2. Turn off the engine, disconnect the ELD, wait 30 seconds, connect the ELD and turn on the engine.
3. Disconnect the ELD, thoroughly clean dust out of the ECM port, and connect the ELD.
4. Try to turn off the phone or tablet Bluetooth, reconnect the ELD, turn on Bluetooth.

What does the driver need to do if the ELD is malfunctioning?

1. Immediately contact VITALITY ELD support at **+1(223)244 22 27** or **Vitalityeld.com**
2. Note the malfunction and provide written notice to your carrier within 24 hours.
3. Have available accurate electronic or paper logs for the current 24-hour period and the previous 7 days.
4. Continue to manually prepare RODS for no more than 8 days.

What does the carrier need to do if the ELD is malfunctioning?

1. Repair or replace the malfunctioning ELD device within 8 days of discovering the condition.
2. Require the driver to maintain paper RODS until the ELD is back in service.

For any questions, please call us at **+1(223)244 22 27** or send us and email to **Vitalityeld.com**